



15 GLOBAL STATIONS ACROSS FOUR CONTINENTS - ETIHAD CARGO & DNATA

News / Airlines



Etihad Cargo has bolstered its global handling partnership agreements with dnata, one of the world's largest air service providers. The new agreements align the two UAE-based companies until 2023, with dnata providing warehouse and cargo handling services to manage 180,000 tonnes of air cargo carried annually across 15 gateways in Etihad Cargo's global network.

For the first time, the Etihad Cargo-dnata alliance now extends to North America and South Asia Pacific, with dnata having commenced warehouse operations at Canada's Toronto Pearson Airport from 5th February 2020, to be followed by Singapore's Changi Airport on 1st May 2020.

The new North America and South Asia Pacific agreements add to existing Etihad Cargo-dnata warehouse and cargo handling operations at Dubai International (DXB) and Dubai World Central (DWC) airports, as well as Sydney, Melbourne and Brisbane in Australia, together with Karachi, Lahore and Islamabad in Pakistan, and Zurich, Geneva, Manchester, Milan and Amsterdam in Europe.

Andre Blech, Head of Operations and Service Delivery at Etihad Cargo, said: “Our extended agreements with dnata reinforce a partnership that has grown rapidly during the past decade, and marks a significant milestone between two UAE entities with truly global presence.”

Stewart Angus, Divisional Senior Vice President, International Airport Operations, dnata, added: “We are delighted to expand our long-standing, successful partnership with Etihad Cargo. We continue to invest in our facilities, equipment and team to deliver best-in-class services for this important customer airline.”

In addition to cargo, dnata provides Etihad Airways with passenger ground and ramp handling services at 9 global locations, which have also been extended under the framework agreement. Further contracts have been awarded by Etihad Airways to dnata at Brisbane, Sydney, Melbourne, Singapore, Zurich, Geneva, Milan, Toronto and New York (below wing). Having launched an all-encompassing transformation programme in 2018, Etihad Cargo has since witnessed significant change across its fleet and network, evolved its commercial proposition, and overhauled its physical and digital infrastructure. The expanded partnership with dnata follows a detailed review exercise to assess Etihad Cargo’s global operations and drive service-level excellence and best practices across its network. Amid its ongoing transformation exercises, Etihad Cargo recently enhanced its partnership with World Freight Services (WFS) and agreed hub infrastructure development plans with Abu Dhabi Airports Company (ADAC).

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