



NEW EASYJET CABIN BAG POLICY ON FLIGHTS FROM 10 FEBRUARY 2021

News / Airlines



easyJet announced that its cabin bag policy will change onboard flights from 10 February 2021. The new policy means that all customers can take a small under seat cabin bag (max 45x36x20cm) onboard free of charge which must fit under the seat in front. This will enable them to bring all the essentials for their journey or enough for a short trip.

Customers who have booked an Up front or Extra legroom seat will be able to bring onboard an additional large cabin bag (max 56x45x25cm), which will travel in the overhead locker. easyJet Plus cardholders and FLEXI fare customers will also continue to have an additional large cabin bag included in their booking, subject to space onboard.

The size of easyJet's small under seat cabin bag and large overhead cabin bag remain among the most generous for air travel and there continues to be no weight limit for any cabin baggage.

The limited overhead locker space on aircraft has meant that customers can't always be certain they will have their cabin bag onboard with them and so for those who want certainty, booking an Up front or Extra legroom seat will provide this. The new policy will also reduce queue times during boarding and other associated delays which occur due to putting excess cabin bags in the hold and so the move will lead to improved punctuality for

all customers.

There are between 42 and 63 Up front and Extra legroom seats available to book onboard each flight depending on the aircraft type. These range in price starting from £7.99 and purchasing this seat type will allow customers to bring onboard a large overhead cabin bag in addition to a small under seat cabin bag; this is in addition to other travel benefits included in booking these seat types, which include Speedy boarding and dedicated easyJet Plus Bag Drop for any hold luggage.

The new policy will be applied on all flights on and after 10 February 2021.

- Customers who are travelling from 10 February and have already booked an Up front or Extra legroom seat do not need to make any changes to their booking and can bring a large cabin bag.
- Customers who have already made bookings for travel from 10 February and have not booked an Up front or Extra legroom seat will be able to bring on board a small under seat cabin bag. In addition to this we will be offering them easyJet's Hands Free product free of charge should they wish to still bring a large overhead cabin bag in addition to their small under seat cabin bag. Hands Free enables customers to check their large overhead cabin bag into the hold at bag drop. They can also amend their booking to purchase an Up front or Extra legroom seat should they wish to bring a large cabin bag into the cabin.
- For all bookings made from today onwards for travel from 10 February 2021 the new policy will apply.

Robert Carey, Chief Commercial & Customer Officer for easyJet, Robert Carey, commented: "Punctuality is important to our customers and we know that if they have their bags placed into the hold at the gate due to the limited space onboard this can cause flight delays, and it can be frustrating for them too. Our new policy will improve boarding and punctuality for everyone, as well as give our customers certainty of what they will have with them onboard. Customers with existing bookings from 10 February will be offered Hands Free for free, allowing them to travel with their cabin bag at no extra cost. For families, we'll continue to provide a number of options to allow them to bring additional items free of charge, helping keep travel easy and affordable for families when they fly with us."

The airline will continue to allow customers to bring some additional items with them into the cabin free of charge such as medical equipment and continues to provide options to ensure it is as easy as possible for families to travel. It's still free to bring a baby changing bag onboard in addition to cabin bag allowance. Infants with booked seats and children over two years old continue to have the same cabin bag and hold luggage allowance as adults. Customers travelling with a child who requires them can still bring two items for free in addition to cabin bag allowance including a travel cot, pushchair, double pushchair, buggy, car seat, collapsible or non-collapsible pram, booster seat and/or baby back carrier. If you need to use any of these to get to the boarding gate they'll be collected before boarding the plane and put in the hold for free to collect at the baggage carousel on arrival. If these items are within the dimensions of the large overhead cabin bag they can go on board if there is room, or checked into the hold for free at the gate.

Customers can also go 'Hands Free', which is a great value option to bring a bit extra for your trip. With Hands Free, customers can bring a large cabin bag to easyJet Plus Bag Drop and have it delivered at the baggage carousel on arrival, for just £7 per bag per flight or if you're travelling in a group its just £16 for between three and six bags. Hands Free can be purchased in advance of your flight or at the easyJet Plus Bag Drop when you arrive at the airport.

easyJet also has a range of hold bag options which enable customers to purchase up to three hold bags for each traveller on the booking, including children and infants. A standard hold bag is 23kg and customers can buy extra weight in 3kgs units on easyJet.com up to a maximum of 32kg per bag. If customers are travelling with family or friends on the same flight and booking, they can pool their total weight allowance. A 15kg bag option is also available.

The new cabin bag policy will also apply to easyJet holidays customers, however all easyJet holidays continue to include 23kg of hold luggage per person as standard.

easyJet continues to offer flexibility for its customers, providing the option to change their flights without paying a change fee up to 14 days before departure. If government restrictions change we'll also remove the change fee, even within 14 days of departure, so customers can easily change their plans last minute.

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