THIS IS AFRICA'S BEST AIRPORT

News / Airports / Routes

Airports Council International (ACI) has announced the winners of the 2015 Airport Service Quality (ASQ) Awards, including the best airports in Africa.

ASQ, a benchmarking programme for airports, delivered over 550,000 in-depth passenger surveys at over 300 airports across more than 80 countries worldwide in 2015.

The 2015 results represent the world's best in class airports where improving the customer experience is concerned—appraised by passengers.

"Airports have evolved into complex, customer-focused businesses in their own right that in many cases are in competition with each other for passenger traffic."

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“From duty free and restaurants to ambiance, cleanliness, courtesy of staff, amenities, efficiency and more, air travelers are expecting big things from the airports through which they travel,” said ACI World DG, Angela Gittens.

Best Airport in Africa – over 2 million passengers per year

1st – Mauritius Sir Seewoosagur Ramgoolam International Airport

2nd (tie) – Cape Town International Airport
Mauritius

2nd (tie) – King Shaka International Airport in Durban
CapeTown

3rd – O.R. Tambo International Airport in Johannesburg
king-shaka-international-airport

OR Tambo International Airport

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OR Tambo International Airport

Additional winners announced by ACI included:

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Best Airport in Asia-Pacific – over 2 million passengers per year

- 1st (tie): Seoul Incheon; Singapore
- 2nd (tie): Beijing; Mumbai; New Delhi; Sanya Phoenix; Shanghai Pudong
- 3rd (tie): Guangzhou Baiyun; Taiwan Taoyuan; Tianjin Binhai

Best Airport in Europe – over 2 million passengers per year

- 1st (tie): Moscow Sheremetyevo; Pulkovo; Sochi
- 2nd (tie): Dublin; Malta; Prague; Zurich
- 3rd (tie): Copenhagen; Keflavik; London Heathrow; Porto; Vienna

Best Airport in Middle East- over 2 million passengers per year

- 1st: Amman
- 2nd (tie): Abu Dhabi; Doha
- 3rd (tie): Dammam; Dubai; Tel Aviv

Best Airport in North America – over 2 million passengers per year

- 1st: Indianapolis
- 2nd (tie): Dallas Love Field; Grand Rapids; Jacksonville; Ottawa; Tampa
- 3rd (tie): Austin; Detroit; Sacramento; San Antonio; Toronto Billy Bishop

Best Airport in Latin America-Caribbean – over 2 million passengers per year

- 1st: Guayaquil
- 2nd: Quito
- 3rd: Punta Cana

Best Airport by Size

2–5 million passengers per year

- 1st: Jaipur
- 2nd: Lucknow
- 3rd:Guayaquil

5–15 million passengers per year

- 1st: Sanya Phoenix
- 2nd: Tianjin Binhai
- 3rd:Hyderabad

15–25 million passengers per year

- 1st: Seoul Gimpo
- 2nd: Wuhan
- 3rd: Denpasar

25–40 million passengers per year

- 1st: (tie): Mumbai; New Delhi

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- 2nd: Taiwan Taoyuan
- 3rd: Shanghai Hongqiao

Over 40 million passengers per year

- 1st (tie): Seoul Incheon; Singapore
- 2nd: (tie): Beijing; Shanghai Pudong
- 3rd: Guangzhou Baiyun

Best Airport by Region (under 2 million passengers per year)

Africa: **Upington**

- Europe: Skopje
- North America: Portland
- Latin America-Caribbean: Culiacan

Most Improved Airport

- Africa: Nairobi
- Asia-Pacific: Denpasar
- Europe: Istanbul
- Latin America-Caribbean: Kingston
- Middle East: Dammam
- North America: Saskatoon

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