



300TH JET CONNEX SYSTEM INSTALLED FOR CUSTOMER SATISFACTION

News / Business aviation, Manufacturer



300th aircraft with Jet ConneX... it is a milestone, an achievement, a reason to celebrate and to talk more about that revolutionary inflight broadband service.

According to Inmarsat, owner of the satellite network that operates the Ka-band internet service, Gulfstream has delivered more Jet ConneX-equipped aircraft than any other business-jet manufacturer. Deliveries, which began in May 2017, have included in-production large-cabin aircraft, the G650ER™, G650™, G550™, the clean-sheet G500™, which entered service in September 2018, and the all-new G600™, which earned type and production certification June 28 from the U.S. Federal Aviation Administration (FAA). Nearly half the installations are retrofits.

“The office-in-the-sky experience is very much a reality with Gulfstream and Jet ConneX,” said Derek Zimmerman, president, Gulfstream Customer Support. “Our customers value our ability to efficiently incorporate this technology on our aircraft and the consistent and reliable global coverage it provides. They are enjoying live TV programs, video streams and video connections, such as FaceTime, with their colleagues, family and friends.”

Jet ConneX is available through Gulfstream’s Connectivity Service, a customercentric program that makes Gulfstream the single source for equipment, service networks and technical support.

Jet ConneX, certified by the FAA and the European Aviation Safety Agency, transmits at speeds up to 15 megabits per second.

Recently, Inmarsat announced it would enhance its Ka-band solution with the launch of JX-Pro, which includes unlimited data usage and transmission speeds of approximately 20 megabits per second.



17 JULY 2019

ARTICLE LINK:

<https://ids.50skyshades.com/news/business-aviation/300th-jet-connex-system-installed-for-customer-satisfaction>