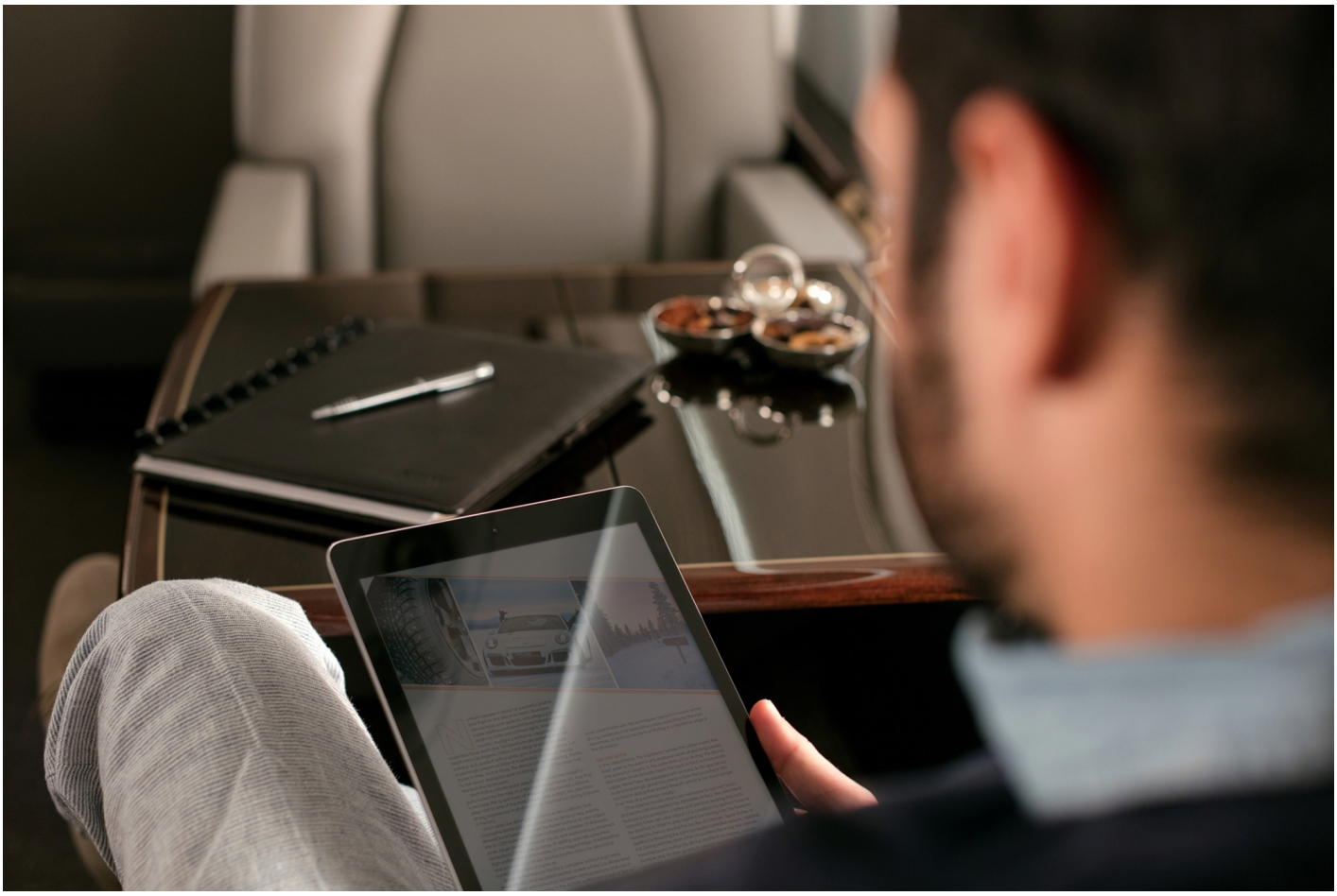
GULFSTREAM LEADS INDUSTRY IN CABIN CONNECTIVITY

News / Business aviation, Manufacturer



Gulfstream Aerospace Corp. announced that it recently delivered its 100th aircraft featuring the global high-speed Wi-Fi system known as Jet ConneX.

“Gulfstream has delivered more aircraft with Jet ConneX than any other original equipment manufacturer,” said Rupert Pearce, chief executive officer of Inmarsat, the leading provider of global mobile satellite communications services and owner of the satellite network that operates the lightning-fast Ka-band internet service.

“Our success with Jet ConneX is a prime example of both our customer service and our technical expertise,” said Derek Zimmerman, president, Gulfstream Product Support. “We invested engineering and material resources into securing supplemental type certificates that would allow us to efficiently incorporate this technology on our aircraft. Additionally, we conducted a thorough in-service evaluation to ensure our application of Jet ConneX would exceed our customers’ expectations, and it has. We now average about 8-10 installs a month.

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“It was well worth the investment to make the world’s finest aviation experience even better for our customers.”

The company’s new offering for customers, Connectivity Service, establishes Gulfstream as the single source for equipment; service networks, including Jet ConneX; and technical support.

Jet ConneX, which has been certified by the U.S. Federal Aviation Administration and the European Aviation Safety Agency, transmits at speeds up to 15 megabits per second, which is comparable to service in offices and homes. Its coverage is worldwide, except for the polar regions, and reliable over land and water and through all phases of flight.

Jet ConneX supports several applications on Gulfstream aircraft, including:

- Real-time TV
- High-speed broadband internet access
- FaceTime calls and live chats
- Multiple VPN sessions with large file transfers

Jet ConneX is available for the flagship Gulfstream G650ER, the Gulfstream G650, Gulfstream G550 and the all-new Gulfstream G500 and Gulfstream G600. Jet ConneX will be available for the Gulfstream G450. Gulfstream is pursuing similar advanced connectivity solutions for the Gulfstream G280 and other aircraft models.

Gulfstream installs Jet ConneX for new aircraft at completion centers in Savannah; Appleton, Wisconsin; and Long Beach, California. For in-service aircraft, Gulfstream can complete the installation at its company-owned service centers in Appleton; Brunswick, Georgia; Dallas; Las Vegas; Long Beach; Savannah; Westfield, Massachusetts; and Luton, England.

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