ALASKA AIRLINES APPOINTS NEW MANAGING DIRECTOR OF FLEET, STANDARDS AND OPERATIONAL CONTROL

News / Personalities

Alaska Airlines has named 26-year aviation veteran John Ladner managing director of fleet, standards and operational control, a position he previously held from 2010-2011. In his new role Ladner will define the standards by which Alaska operates company aircraft and qualifies pilots, and validate that those standards are being followed. Ladner replaces Tom Kemp, who was recently promoted to vice president of flight operations.

“At Alaska we strive for operational excellence, while never losing sight of our primary value: Safety,” said Tom Kemp, Alaska Airlines’ vice president of flight operations. “John’s expertise in fleet standards is a great asset to our safety-first focus.”

Previously, Ladner served as Alaska’s **managing director** of Seattle airport operations. During his 19-year tenure at Alaska Airlines, Ladner has also served as Seattle base chief pilot, flight operations duty officer and was also a certified FAA check airman. He was also a pilot and check airman for Anchorage-based Era Aviation for nearly seven years.

Ladner holds degrees from Big Bend Community College and Central Washington University. In 2014, he also completed the University of Washington’s Executive Master of Business Administration program. Learn more at https://www.linkedin.com/pub/john-ladner/30/380/713.

Alaska Airlines, a subsidiary of Alaska Air Group (NYSE: ALK), together with its partner regional airlines, serves more than 100 cities through an expansive network in the United States, Canada

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and Mexico. Alaska Airlines ranked “Highest in Customer Satisfaction Among Traditional Carriers in North America” in the J.D. Power North America Airline Satisfaction Study for eight consecutive years from 2008 to 2015. Alaska Airlines’ Mileage Plan also ranked “Highest in Customer Satisfaction with Airline Loyalty Rewards Programs” in the J.D. Power 2014 and 2015 Airline Loyalty/Rewards Program Satisfaction Report. For reservations, visit www.alaskaair.com.

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